

## Single Family Housing Direct Loan Program Process Improvement Initiatives

### Rules Engine and Automated Underwriting System

Objective: Eliminate manual underwriting, increase processing timeframes and promote consistency in program delivery.

- Testing – 1<sup>st</sup> Quarter FY 2015
- Training – 2<sup>nd</sup> Quarter FY 2015
- Implementation – 3<sup>rd</sup> Quarter FY 2015
- Status – On Schedule

### Rule Making – Application Packagers

Objective: Revise the regulation to improve packager participation so that more rural customers can be served.

- Publish Final Rule – 1<sup>st</sup> Quarter FY 2015
- Implementation – 2<sup>nd</sup> Quarter FY 2015
- Status – On Schedule

### Business to Government Interface

Objective: Allow application packagers to electronically submit applications, and eliminate the need for RD staff to manually input application information.

- Contest – Name the Direct Automated Underwriting System – 1<sup>st</sup> Quarter FY 2015
- Testing – 2<sup>nd</sup> Quarter FY 2015
- Implementation – 3<sup>rd</sup> Quarter FY 2015
- Status – On Schedule

### Direct Loan Imaging System

Objective: Standardization of application processing making it easier to access application documents.

- Testing – 1<sup>st</sup> Quarter FY 2015
- Phased Implementation – 3<sup>rd</sup> Quarter FY 2015
- Status – On Schedule